

June 2025

BlueNewsSM for Providers



BlueCross BlueShield of South Carolina and
BlueChoice[®] HealthPlan of South Carolina

Don't Miss Your Chance
To Join the 2025 Annual
Provider Summit

My Provider Enrollment
Portal 2.0 Has Launched

Medical Policy Updates



DON'T MISS YOUR CHANCE TO JOIN THE 2025 ANNUAL PROVIDER SUMMIT

Join one of our in-person 2026 Annual Provider Summits. We have lots of new information to share with you and would love for you to attend.

Each session will be **9 a.m. to 4 p.m.** Choose the session that works best for you.

Note: The same topics will be presented during each session.

Oct. 22, 2025, and Oct. 29, 2025

Richland Two Institute of Innovation (R2i2) Conference Center
763 Fashion Dr.
Columbia, SC 29223

**REGISTER
NOW**

Register today so you do not miss out.
We look forward to having you and look
forward to a momentous event!



MY PROVIDER ENROLLMENT PORTAL 2.0 HAS LAUNCHED

We are excited to announce that the new **My Provider Enrollment Portal (MyPEP) 2.0** has launched! We have made several enhancements to the portal to make your interactions with the enrollment process smoother, more efficient and easier to manage.

The new portal looks and functions much like the existing portal (MyPEP 1.0), but it is a complete replacement. All new applications must be submitted through MyPEP 2.0, as they will not be able to be accepted through the existing portal.

Getting Started

With the new portal, you must register for a new account. Your existing login will not work with the new portal. To create a new account, from the landing page of the portal, select **“Not a member?”** and proceed with the registration process.

There are three options to choose from: solo practitioner, provider group and credentialing company. Be sure to select the option that best describes your institution. Review more details regarding the registration process in the MyPEP 2.0 User Guide.

Key Features

The enhancements you will see in MyPEP 2.0 include:

- ▶ **Simplified navigation.** Within each application, there is a “pizza tracker” where you can easily see which section of the application you are currently in. You can navigate back to any section at any time to review or make corrections before submitting.
- ▶ **A streamlined signing process.** Sign all applications, attestations and contracts electronically. Everyone identified in the application will receive an email for them to sign their portion of the application or contracts.
- ▶ **Clearer “action required” notifications.** If you need to make corrections to an application, or if items are missing, our enrollment team will send you a notice to ensure your application is clean and complete. The notice will come in the form of an email and a case comment. You will receive an alert with the new notification bell when there is a new case comment to view.
- ▶ **Better application tracking.** Specific status updates will offer visibility into the position of the application in the enrollment process.

We believe these new features will enhance your experience. We look forward to supporting you through this transition and beyond.



MEDICAL POLICY UPDATES

BlueCross frequently revises the medical policies used to make clinical determinations for a member's coverage.

Review the **latest medical policy updates**. We strongly encourage you to visit the **Medical Policies and Clinical Guidelines** pages regularly to stay abreast of these changes and to read any policy in its entirety.



BlueCross BlueShield of South Carolina and
BlueChoice® HealthPlan of South Carolina

Independent licensees of the Blue Cross Blue Shield Association.

Benefits Disclaimer: The information listed is general information and does not guarantee payment. Benefits are always subject to the terms and limitations of specific plans. No employee of BlueCross BlueShield of South Carolina or BlueChoice HealthPlan of South Carolina has authority to enlarge or expand the terms of the plan. The availability of benefits depends on the patient's coverage and the existence of a contract for plan benefits as of the date of service. A loss of coverage, as well as contract termination, can occur automatically under certain circumstances. There will be no benefits available if such circumstances occur.

Publication Disclaimer: For educational and research purposes only. While the articles in this publication are derived from sources believed reliable, it is not intended to be professional health care advice. Every effort has been made to ensure that the information in this editorial was correct. We do not assume and hereby disclaim any liability for loss caused by errors or omissions in preparation and editing of this publication.